

Venue Entrance Policy

All venues have a prescribed maximum number of people permitted in the room based on the fire regulations for that building. Venue stewards and venue managers will enforce this limit.

Where there are events (paid or unpaid) scheduled after each other in the same venue, all of those attending the earlier event will be required to vacate the room and follow the entrance policy for the subsequent event.

Although there should never be a situation where a holder of a weekend or rover ticket cannot get into one of the *paid entry* events, **SPACE IN ANY PARTICULAR EVENT IS NOT GUARANTEED.**

The Festival Organisation reserves the right to reserve spaces in any event. Such spaces will be labelled appropriately.

Town Hall events

Tickets for paid events in the Town Hall will be available throughout the weekend at the Festival Desk. In the unlikely event that the main hall approaches capacity, holders of paid tickets will be given priority entry. Up to the start of the event, holders of passes or badges who have already been admitted may be asked to give up their place to allow entry to a paid ticket holder. Once the event has started, equal priority will be given to entry by any person with a valid ticket, pass or badge providing there are spaces available.

Other events with an entry charge

At events with an entry charge (*paid entry*) in venues other than the Town Hall tickets will be available at the entrance to the event and the following procedure will apply:

Doors will normally be open 30 minutes before the start of the event for those with a pre-purchased ticket (weekend, day rover etc.). If there is remaining space in the venue, 20 minutes before the start of the concert individual tickets will be on sale at the door. 10 minutes before the start of the event, if there remains space available, consideration will be given to entry by holders of passes or badges once all those who may be queueing to purchase a ticket have been dealt with.

It is recognised that some festivalgoers like to move between events. Once an event has started, equal priority will be given to entry by any person with a valid ticket, pass or badge, providing there are spaces available.

Events with no entry charge

Entry to events without an entry charge is on a first come first served basis up to the capacity of the venue. ***Special arrangements apply for the Sunday evening concerts in the Masonic Hall – see below.*** Doors will normally open at least 20 minutes before the scheduled start time. However, if an earlier event scheduled in the same space has overrun, entry to the subsequent event will not be available until those attending the earlier event have had time to leave the venue.

Exceptionally, a Committee or Board Member may be allowed to enter a “full” venue if this is required as an extension of their duties.

Sunday evening concerts in the Masonic Hall: There will be 2 parallel concerts in which the same artists will perform in a different order. Although free of charge, a separate ticket is essential, even for those with season tickets and access all area passes. Tickets for the two concerts are not interchangeable. They will be available at the Festival Desk on a first come first served basis. ***A maximum of 2 tickets (for self and partner) may be requested per person.*** Only if any tickets remain will they be available on the door of the concert.